

## Cultural Diversity Quiz

1. List one of the “obvious” manifestations of cultural diversity: \_\_\_\_\_.
2. Whereas, conventional Western medicine promotes the idea that medical care should be standardized and everyone should be treated the same, other “alternative” medical thinking tends to believe that patients are individuals and that medical practitioner should recognize the \_\_\_\_\_.
3. If you are culturally “competent” you will be able to recognize individual cultural differences, seek advice from diverse groups, and hire culturally \_\_\_\_\_ staff.
4. Cultural competence starts with awareness and grows with \_\_\_\_\_.
5. The “L” in the LEARN Model developed by Berlin and Fowkes requires caregivers to \_\_\_\_\_ to the patient’s perception of their problem.
6. Nonverbal communication makes up approximately what percent of total communication: \_\_\_\_\_%
7. In some cultures, suggesting that a patient with a terminal illness make a will is the cultural equivalent of wishing \_\_\_\_\_ on that patient.
8. It is because we are \_\_\_\_\_ that each of us is special.
9. Cultural competence is a set of congruent behaviors, practices, attitudes and policies that come together in a system or agency or among professionals, enabling effective work to be done in \_\_\_\_\_ situations.
10. Interpreters should be identified as the go-between, not as the person to be \_\_\_\_\_.

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Printed Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Test Score: \_\_\_\_\_ (80% passing)

Test reviewed with employee (their initials): \_\_\_\_\_

Name of Person Grading Test (printed): \_\_\_\_\_

Section of Laboratory: \_\_\_\_\_